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April 30, 2003

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Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
TWA 35
Washington D.C. 20554

Dear Ms. Dortch:

I am a retiree with 43 years of service and I am president of the Qwest Retiree Club for CWA Local 7200. I have attended all the Public Utilities Commission meetings held in regard to Qwest entering the long distance market in Minnesota. We gave the best service in the world during peace and during the war. This is a very stressful situation for all retirees, active employees and customers.

We are very proud to give the best telephone service in the world known as, "The Spirit of Service." We are being penalized for actions which were caused by previous leadership of Qwest to our State, customers, 4,500 retirees and 5,900 active employees. Our members and I are greatly concerned about the recent self serving, short-sighted and bottom line corporate driven leadership that has eroded from what we have fought for and earned for all retirees and active employees.

We have renewed confidence that under the leadership of Chairman, Dick Notebaert and his staff. Qwest and it's employees will provide excellent service. We cannot afford to lose our pensions and benefits due to the current situation evolving Qwest and the Public Utilities Commission.

I am writing to you to ask for your help in resolving this tragic situation. How would the present long distance companies react if they were in Qwest's situation? I'm sure they would want to enter into the long distance service!

I greatly appreciate your help and concern. Please feel free to contact me with any questions.

Sincerely,



Ann M. Cummings

President

CWA Local 7200 Life Members Club

Confirmed

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